



Great Expectations[®]

FOR HEALTH

Health management programs from BlueChoice HealthPlan

Case Management



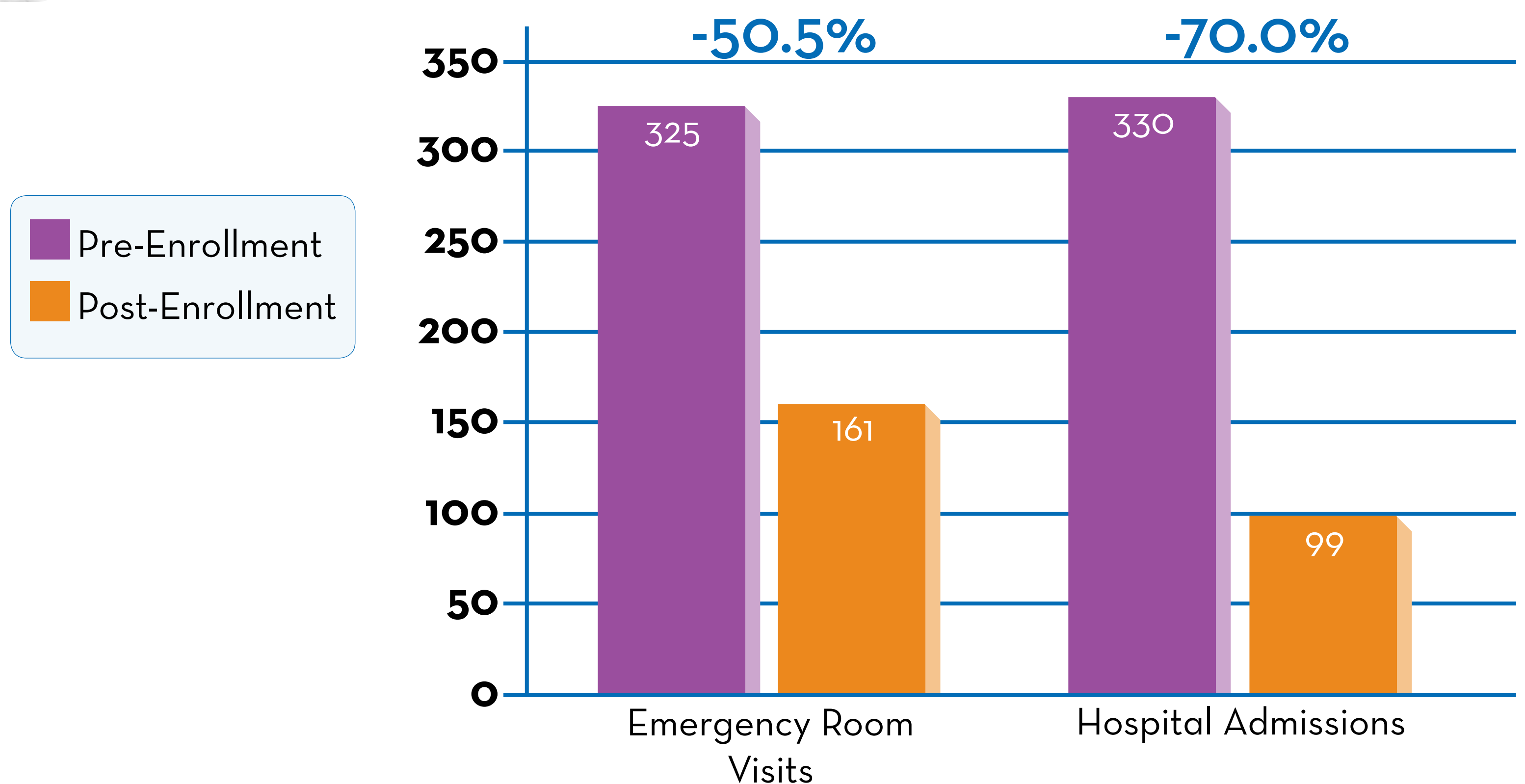
2009 Outcomes

Members Screened: **1,469**

Unique Members Managed: **548**

Coordination Contacts: **10,698**

ER/Hospital Admissions*



*Population includes 278 members enrolled at any time during 2009. Pre-Enrollment includes enrollment month and five months prior. Post-Enrollment includes six months following enrollment month.

Improving and evolving programs to meet member needs:

- Negative Pressure Wound Therapy
- Bariatric Surgery
- Hepatitis C
- Traumatic Brain Injury
- Transplants
- Neuro-Muscular Diseases (including MS and MG)
- Chronic Back Pain
- Advanced Cancer
- Rheumatoid Arthritis

