

Great Expectations[®]

FOR HEALTH

Health management programs from BlueChoice HealthPlan

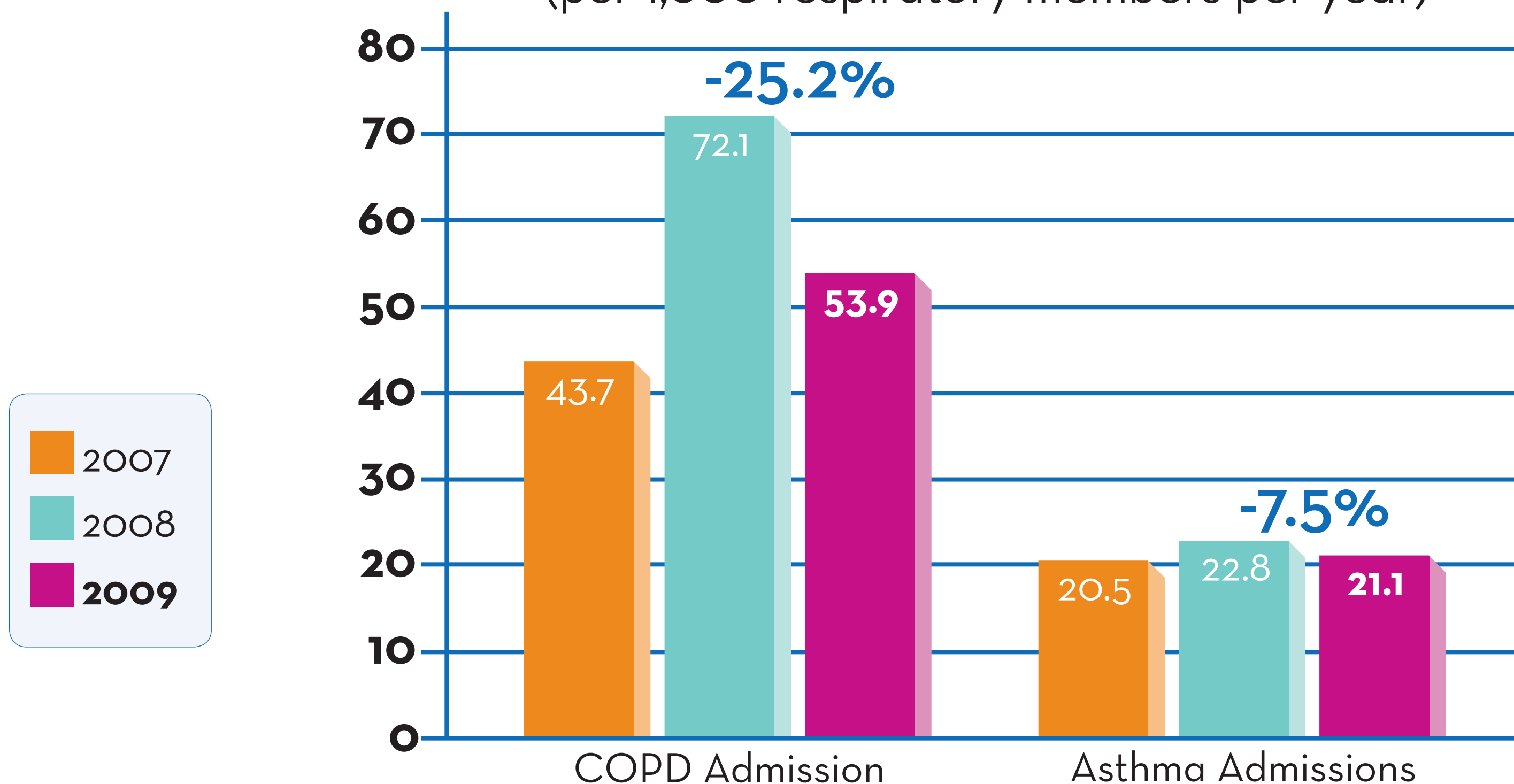
Respiratory



	<u>Asthma</u>	<u>COPD</u>
2009 Participation:	8,047	2,198
Counseling Contacts:	3,293	1,048
Member Mailings:	21,294	4,947
Peak Flow Meters:	357	—

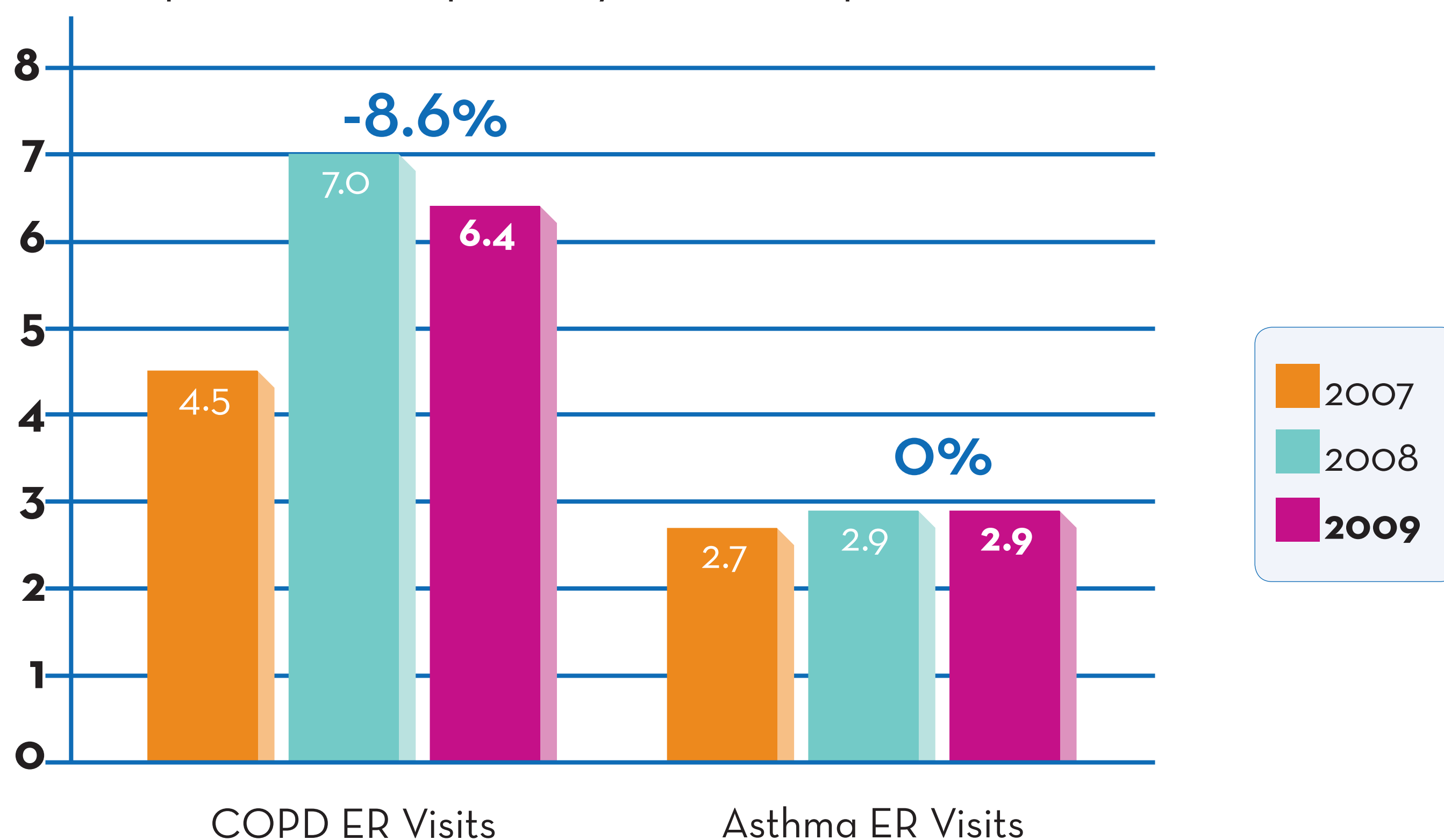
Hospital Admissions*

(per 1,000 respiratory members per year)



Emergency Room Visits*

(per 1,000 respiratory members per month)



*Percentage changes measured from 2008 to 2009.