



**South Carolina Reporting & Identification
Prescription Tracking System
(SCRIPTS)**



BlueCross BlueShield of South Carolina and
BlueChoice® HealthPlan of South Carolina

Independent licensees of the Blue Cross and Blue Shield Association

Note! Contents are subject to change and are not a guarantee of payment.



Webinar Reminders

Webinar Etiquette for Attendees: Getting the Most Out of Your Class

- Log in to the WebEx conference at least 10 minutes prior to the start of the meeting to make sure you can sign in and troubleshoot access issues. This will ensure everything is working properly and allow the meeting to begin on time.
- Mute your phone (usually *6). If your webinar host opens the phone or computer audio lines to let audience members speak, keep your phone muted whenever you are not speaking. This helps avoid unwanted background noises that can distract other participants.
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Webinar Reminders

- Be an active participant. Respond to requests for comments or questions. Let your presenter know what you are most interested in learning.
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- State your name before making comments, motions or recommendations so all members know who is speaking. Speak clearly and slowly.
- Avoid side discussions with other participants to prevent distractions.

For help with access to the class after it has begun, contact Provider Education and Relations at 800-288-2227, ext. 44730 or provider.education@bcbssc.com.



Agenda

- Welcome
- Purpose
- South Carolina Reporting & Identification Prescription Tracking System (SCRIPTS)
- Resources
- Questions



Frequently Asked Questions

What is the Prescription Monitoring Program (PMP)?

- BlueCross BlueShield of South Carolina, BlueChoice HealthPlan and the SC Public Employee Benefit Authority (PEBA) have updated our standard of care requirements for prescription monitoring by working with the South Carolina DHEC.
- This program will help decrease inappropriate use of prescription drugs, particularly opioids, a significant public health concern.
- You can support this concerted effort by using SCRIPTS to monitor opioid use.



Frequently Asked Questions

Why is SCRIPTS important to you as a provider?

- You can view prescriptions your patient had filled, who prescribed them and who dispensed the prescription.
- This program is intended to improve the state's ability to identify and stop diversion of prescription drugs.



Frequently Asked Questions

How is utilizing SCRIPTS beneficial?

- According to the Centers for Disease Control and Prevention (CDC), 44 people in the U.S. die every day from overdose of controlled medications. Many others become addicted.
- Responsible prescribing can save lives.

Source: Centers for Disease Control and Prevention, National Center for Injury Prevention and Control, Division of Unintentional Injury Prevention, January 28, 2016

The CDC is an independent organization that provides health information on behalf of BlueCross and BlueChoice®.



Frequently Asked Questions

Which BlueCross plans require providers to use the SCRIPTS database?

- PEBA, who governs the State Health Plan, adopted the policy in accordance with the Governor's Prescription Drug Abuse Prescription Council.
- SCRIPTS utilization should be part of every State Health Plan patient's initial evaluation and subsequent monitoring, and is considered the standard of care.



Frequently Asked Questions

Do other BlueCross plans require me to use the SCRIPTS database?

Currently, this database is mandatory for professionals who prescribe and dispense CII-CIV controlled substances to State Health Plan patients. Beginning June 1, 2016, however, prescribers and dispensers should use this database for every BlueCross and BlueChoice member.



Frequently Asked Questions

Which providers should be viewing the SCRIPTS database to help monitor the administration of controlled substances?

- Physician (MD, DO, DPM)
- Dentist
- Nurse Practitioner
- Physician Assistant
- Podiatric Physician (DPM)
- Optometrist
- Naturopathic Physician
- Pharmacist
- Psychologist
- Delegate

Please note: This is not an all-inclusive list.



Frequently Asked Questions

How do we sign up to use the SCRIPTS system?

- SCRIPTS is a free service designed to help physicians monitor patient behavior. Go to <https://southcarolina.pmpaware.net/> to create a SCRIPTS account.
- Talk with your electronic medical records (EMR) vendor about integrating the system into your EMR.



Frequently Asked Questions

How do I know if the SCRIPTS database is secure?

The data is stored and maintained in a highly secure database. If a provider is viewing SCRIPTS as part of his or her patient care, he or she is not violating HIPAA. DHEC does not require a provider to report another provider if he or she feels that a provider's prescribing patterns are too frequent.



Frequently Asked Questions

What types of data are found in the SCRIPTS system?

- The SCRIPTS database includes all retail and outpatient hospital pharmacy dispensing schedules of CII-CIV controlled substances. It also includes any dispensing activity of those controlled substances, which occurs in the state of South Carolina, i.e., mail-order pharmacies.
- The database **does not** include most long-term care and assisted living dispensing; methadone clinic; emergency room/department dispensing (less than a 48-hour supply); and veterinarian dispensing (less than a five-day supply or phenobarbital up to a 31-day supply).
- Dispensers (pharmacies) are responsible for uploading their controlled substances dispensings.



Frequently Asked Questions

How long will it take for me to verify my patient's report through the database?

The website is available 24/7. In most cases, the patient report is available for viewing within seconds. There may be a 24–48 hour delay from the actual dispensing date until the data is available online.



Frequently Asked Questions

Are there any exemptions to the SCRIPTS requirement?

There are circumstances in which you may be exempt from using SCRIPTS for patients.

1. Established chronic pain patients
2. Hospice patients
3. Patients in skilled nursing, nursing home or assisted living facilities
4. Administration — when licensed health care provider (i.e., physician or dentist) directly administers a controlled substance
5. Exigent circumstances — if the prescribing physician or practitioner is temporarily unable to access SCRIPTS (i.e., loss of power)
6. Issuance of less than a five-day supply



Frequently Asked Questions

Will the report from SCRIPTS show the names of the previous prescribing doctors for all viewers to see?

The SCRIPTS report gives the name and quantity of the medication prescribed, the provider that prescribed it, and the dispenser that filled the prescription.



Frequently Asked Questions

How do I talk with patients about any adverse findings? Do I need a patient consent form?

Providers may verify any information found in the SCRIPTS report with the dispenser (i.e., the pharmacy that filled the prescription). Also, please remember that you can lawfully monitor prescriptions in accordance with SC Code Ann. Section 44-53-1610 et. seq (Prescription Monitoring Act).



Frequently Asked Questions

Does the information for the SCRIPTS database have to be verified/updated immediately or can I wait until the next day?

You are encouraged to check the SCRIPTS database the day before a scheduled appointment. There may be, however, a 24-48 hour delay from the actual dispensing date until the data is available online.



Frequently Asked Questions

How will the SCRIPTS program work for providers in contiguous counties? Will we be able to see if the patient has received a controlled substance from another state?

In-network providers located in the contiguous counties of Georgia or North Carolina should also use the SCRIPTS database to monitor opioid use for South Carolina members.

To monitor a patient's prescription drug information for another state through SCRIPTS, you will need to select that state's PMP database through the Patient Search screen. Please keep in mind, however, that not all states have a database available.

Also, there may be a separate registration process required to access another state's PMP database.



Resources

Please refer to the
SCRIPTS bulletin posted in the
Provider News section on
www.SouthCarolinaBlues.com.

What You Should Know About SCRIPTS

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March 14, 2016

BlueCross BlueShield of South Carolina, BlueChoice® HealthPlan of South Carolina and the SC Public Employee Benefit Authority (PEBA) are updating our standard of care requirements for prescription monitoring by partnering with the South Carolina Department of Health & Environmental Control (DHEC). This new program will help to decrease inappropriate use of prescription drugs, which has become a significant public health concern. You can support this concerted effort by using the Prescription Monitoring Program (PMP) known as the South Carolina Reporting & Identification Prescription Tracking System (SCRIPTS). The South Carolina Boards of Medical Examiners, Dentistry and Nursing assert that SCRIPTS should be part of every patient's initial evaluation and subsequent monitoring, and is considered the standard of care.

While recommended that you use this program with all your patients, SCRIPTS is required for all State Health Plan members that are being prescribed opioids beginning March 15, 2016. Advanced notice of this requirement was given in the annual State Health Plan letter of September 30, 2015 from Rob Tester, Insurance Policy Director of PEBA.

What is SCRIPTS?

- SCRIPTS requires dispensing practitioners and pharmacies to collect and report dispensing activity of all CII-CIV controlled substances. As of September 1, 2014, SCRIPTS had more than 63 million records.
- It is intended to improve the state's ability to identify and stop diversion of prescription drugs in an efficient and cost-effective manner that will not impeded the appropriate medical use of licit controlled substances where there is a valid prescriber-patient or pharmacist-patient relationship.

Why is this important to providers?

- When using SCRIPTS, you will be able to view information for controlled substance (CII-CIV) prescriptions your patient has had filled for the specified time period, as well as the prescriber who prescribed them and the dispenser who dispensed them.
- If you receive a letter from us that indicates your patient has been identified as overusing/abusing a prescription drug you can review SCRIPTS to gauge prescribing patterns for that patient.

What should you do?

- SCRIPTS is a free service designed to help physicians monitor patient behavior. Create an account to use SCRIPTS at <https://southcarolina.pmpaware.net>.



Additional Resources

NAME	CONTACT INFORMATION
BlueCross BlueShield of South Carolina Provider Relations and Education	Provider.education@bcbssc.com 803-264-4730
Prescription Monitoring Program	https://southcarolina.pmpaware.net/ 803-896-0688
South Carolina Department of Health and Environmental Control	www.scdhec.gov/



Questions



Send to: Provider.Education@bcbssc.com
Subject: Webinar - SCRIPTS



Thank You!

