

Independent licensees of the Blue Cross and Blue Shield Association

2021 Member Identification Card Guide

Published by Provider Relations and Education Your Partners in Outstanding Quality, Satisfaction and Service

Revised: December 2020

In the event of any inconsistency between information contained in this handbook and the agreement(s) between you and BlueCross, the terms of such agreement(s) shall govern. The information included is general information and in no event should be deemed to be a promise or guarantee of payment. We do not assume and hereby disclaim any liability for loss caused by errors or omissions in preparation and editing of this publication. This guide will give you an overview of the various BlueCross BlueShield of South Carolina and BlueChoice HealthPlan of South Carolina member identification (ID) cards, the symbols on these cards and how to use the information on the cards.

When members arrive at your office or facility, ask to see their current member ID cards at each visit. This will help you identify the product the member has and get health plan contact information. It will also help you with claims processing.

Remember, ID cards are for identification purposes only. They do not guarantee eligibility or payment of your claim. You should always verify patient eligibility by using My Insurance ManagerSM on our websites, <u>www.SouthCarolinaBlues.com</u> or <u>www.BlueChoiceSC.com</u>.

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Blue Cross and Blue Shield Association: Prefix Changes

The three-character prefix is a foundational component of the BlueCard[®] Program. The information the prefix contains defines the service relationships and arrangements between the Blue Plan—and its subscribers.

Due to the growth of BlueCross and its affiliates, the number of available alpha prefix combinations is now exhausted. To accommodate this growth, we have increased the prefix pool by incorporating numbers into the prefix for new groups. All Blue Plans and providers must now be able to accept a prefix that includes a combination of alpha and numeric characters.

When BlueCross members arrive at your office or facility, continue to ask to see their current member identification card (ID card) at each visit. Doing so will help you:

- Identify the member's product.
- Obtain health plan contact information.
- Speed clams processing.

Remember: ID cards are for identification purposes only; they do not guarantee eligibility or payment of the claim. Verify eligibility for BlueCross BlueShield of South Carolina and BlueChoice HealthPlan of South Carolina members by using My Insurance Manager, our secure online tool. Verify eligibility for out-of-state members by calling 800-676-BLUE (2583).

Digital ID Cards

BlueCross and BlueChoice[®] launched a feature in My Health Toolkit[®] for members to access digital copies of their ID card. Members can access their digital ID cards anytime, anywhere from their computers or mobile devices. They will also be able to order cards online, print copies, download images of the cards and email the images securely from My Health Toolkit.

How members can access their digital ID card

If members are at your office and don't have their plastic ID card, advise them to:

- Go to <u>www.SouthCarolinaBlues.com</u> or <u>www.BlueChoiceSC.com</u> on their mobile devices and log in to My Health Toolkit.
- Select Insurance Card from the main menu.

Advantages for providers

The digital ID card:

- Provides real-time information. The digital ID card is always current.
- Is readily accessible.
- Provides a new way to capture insurance information. If your office accepts patient emails, you can encourage members to email their cards. It can also expedite check-ins and annual updates.

Digital ID card emails will come from either <u>noreply@southcarolinablues.com</u> or <u>noreply@bluechoicesc.com</u> with the subject "Insurance Card."

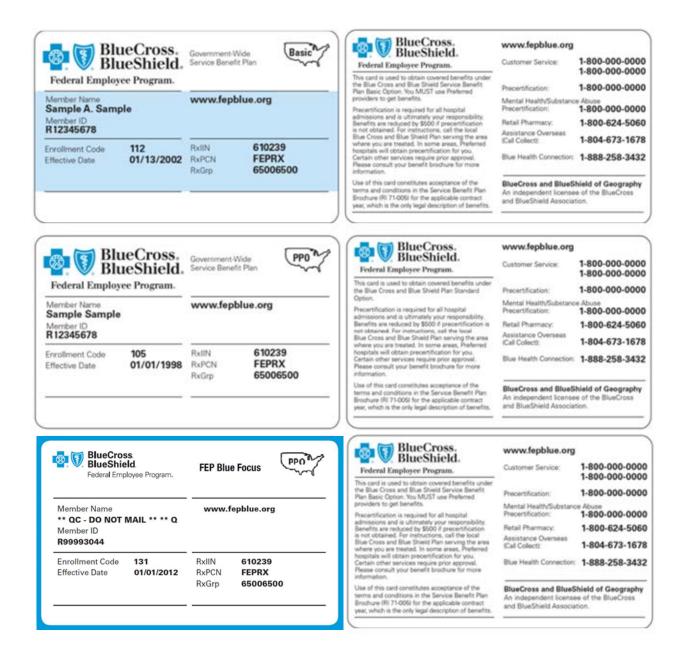
Continue your practice of verifying eligibility and benefits when a member presents you with a copy of the ID card.

BlueCross BlueShield of South Carolina

Federal Employee Program (FEP)

Preferred Blue® Network

- Group products access the broad Preferred Blue Network.
- Cards reflect the FEP product name.
- ID numbers begin with the letter R.
- Basic plan members do not have out-of-network benefits, except in the event of an emergency.
- The **Standard** plan operates as a traditional Preferred Provider Organization (PPO).
- Members do not have out-of-network benefits, except in the event of an emergency.



State Health Plan

State Health Plan Network

- Group products access the broad State Health Plan Network.
- The SHP and State Savings Plan prefix is ZCS.
- The MUSC Health Plan prefix is ZCK.
- Newer cards reflect the Public Employee Benefit Authority (PEBA) logo.
- The suitcase on the lower right front of the card indicates the network members access when out of state.



Large Group PPO

Preferred Blue Network

- **Group** products access the broad **Preferred Blue Network**.
- Prefixes and plan benefits vary.
- The suitcase on the lower right front of the card indicates the network members access when out of state.

South Carolina	South Carolina	www.SouthCarolinaBlues.com
SUBSCRIBER'S FIRST NAME SUBSCRIBER'S LAST NAME Member ID XXX123456789012	Providers File claims with the local Blue-Cross and/or BlueShield Files where member rescribed services. Presutherization required for some hoppital outpatient procedures and all hoppital inpatient admissions. MBI/MR/NPETCT and radiation accelogy therapy will require authorization to ensure benefit payment. "Buy and Bill "specially drugs neguire precentification for benefit payment consideration."	Customer Service XXX-XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
RxBIN 021684 RxGRP BXMN	Report all emergency admissions within 24 hours.	EyeMed: 866-939-3633 Pharmacy Help Desk 855-811-2218 Buy and Bill Drugs - Precertification: 877-440-0089
MAMMOGRAPHY NETWORK GRID+ www.SouthCarolinaBlues.com	Medical & Dent al - Please submit claims to: PO, Box 100300, Columbia, SC 29202	An independent licensee of the Blue Cross and Blue Shield Association.

Small Group PPO

Preferred Blue Network

- Group products access the broad Preferred Blue Network.
- The prefix is ZCY (this prefix may also represent an individual PPO policy).
- Plan benefits vary.
- The suitcase on the lower right front of the card indicates the network members access when out of state.

SUBSCRIBER'S FIRST NAME SUBSCRIBER'S LAST NAME Member ID XXX123614046483	rolina Preferred Blue® Network	Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures. Buy and Bill'socially drugs require precertification for benefit payment consideration. File claims with the local BlueCoss and/or BlueShield Plan where member received services.	www.SouthCarolinaBlues.com Member Resources Member Service Center: 800-868-2500, ext. 43475 Direct: 803-264-3475 24/7 Pharmacy Support: 855-819-0955 Mental Health & Substance Use Precertification: 800-866-1032 Provider Resources Provider Resources
RxBIN 021684 RxGRP BXGI PLAN CODE 380 MAMMOGRAPHY NETWORK		An independent licensee of the Blue Cross and Blue Shield Association.	800-868-2510 Medica Presubtorization: 800-334-7287 Pharmacy Help Desk: 855-811-2218 Buy and Bill Drugs - Percertification: 877-440-0089 BlueCross BlueShield of South Carolina PO. Box 100300 Columbia, SC 29202

Small Group PPO

Preferred Blue Network

- Group products access the broad Preferred Blue Network.
- The prefixes are ZCV and ZCR.
- Plan benefits vary.
- The suitcase on the lower right front of the card indicates the network members access when out of state.

1	South Ca	rolina	Preauthorization required for some hospital outpatient	www.SouthCarolinaBlues.com Member Resources Member Service Center: 800-886-2500, ext. 43475
SUBSCRIBER'S SUBSCRIBER'S Member ID XXX12361404	LAST NAME	Preferred Blue [®] Network VSP Advantage Vision Network	procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT and PET procedures: "Buy and BII" specially drugs require precertification for benefit payment consideration. File claims with the local BuccToss and/or BlueShield Plan where member received services.	Direct: 803-261-3475 24/7 Planmary Support: 85-819-0955 Mental Health & Substance Use Precertification: 800-868-1032 Provider Resources Provider Resources
RxBIN RxGRP PLAN CODE MAMMOGRAPHY	021684 BXGI 380 NETWORK			800-866-2510 Modical Authorization: 835-859-1662 Pharmacy Help Desk: 835-81-2218 Buy and Bill Drugs - Percertification: 837-44-0089
www.SouthCaroli	naBlues.com	PPO	An independent licensee of the Blue Cross and Blue Shield Association.	BlueCross BlueShield of South Carolina P.O. Box 100300 Columbia, SC 29202

South Carolina Student Health Insurance

Preferred Blue Network

- Group products access the broad Preferred Blue Network.
- The prefix is ZCW (this prefix may also represent a group product other than Student Health Insurance).
- Cards reflect the Student Health Plan name.
- Coverage is offered to students and dependents of these universities:
 - University of South Carolina (USC)
 - o MUSC
 - o Clemson University
 - o Coastal Carolina
 - o Winthrop University
 - o The Citadel

NOTE: Cards for these members include the language, "Services provided outside the Student Health Center require referral." However, at the start of the 2019-2020 academic shool year, referrals were no longer required for services outside the Student Health Center. You are able to service members with this health plan without a referral.

South Car	olina	Providers: File claims with the local BlueCross and/or BlueShield Plan where member received services.	www.SouthCarolinaBlues.com Customer Service: 855-823-0319 PPO Network Proxider: 800-810-2583
SUBSCRIBER'S FIRST NAME SUBSCRIBER'S LAST NAME	STUDENT HEALTH PLAN	Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. MRI/MRA/PET/CT and radiation on cology therapy will	Essential Advocate [™] : 855-638-5839 Precertification: 800-334-7287 Mental Health and Substance Abuse
Member ID XXX123456789012		require authorization to an advantage of the system of the	Precertification: 800-868-1032 Pharmacy Help Desic 855-811-2218 Buy and Bill Drugs - Precertification: 877-440-0089
RxBIN 021684 RxGRP BXMN		Services provided outside the Student Health Center require referral.	
RXGRP DAMIN		Report all emergency admissions within 24 hours.	
MAMMOGRAPHY NETWORK GRID+ www.SouthCarolinaBlues.com	PPO	Medical & Dental - Please submit claims to: PO, Box 100300, Columbia, SC 29202	An independent licensee of the Blue Cross and Blue Shield Association.
		Л мон	

Short-Term Health Plan

Preferred Blue Network

- Individual products access the broad Preferred Blue Network.
- The prefix is ZCX.
- Pre-existing conditions are not covered.
- Policy offers medical benefits.
- Pharmacy benefit is discount only.
- Members **do not have out-of-state benefits,** except in the event of an emergency.
- Effective dates vary frequently. Always verify eligibility and benefits at each visit to ensure coverage.

South Car	olina	Members: Report all emergency admissions within 24 hours.	www.SouthCarolinaBlues.com Claims/Pharmacy Customer Service: 855-404-6752 MedicaIPresulthorization: 800-137-32-38
Member Name SUBSCRIBER NAME Member ID ZCX1234567899999	Preferred Blue Network	Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for MRI, MRA, CT, and PET procedures. File claims with the local Blue Cross and/or Blue Shield Plan where member received services. Benefits are only available in	Mental Health & Substance Abuse Precertification: 800-868-1032 Provider Services: 800-868-2510
RxBIN 004336 RxGRP SCB15 PLAN CODE 380	Pharmacy Discount Program	network: Members have limited out-of-area benefits, which are only available when they receive services for an emergency medical condition. Caremark is an independent company offering a	Blue Cross Blue Shield of South Carolina P.O. Box 200300 Columbia, SC 32202 An independent licensee of the Blue Cross and Blue Shield Association.
www.SouthCarolinaBlues.com	Out-of-State Emergency Services Only	Pharmacy Discount program only. See your plan benefits documents for specifics.	Pharmacy benefits administrator

Medicare Advantage

BlueCross TotalSM PPO Network

- Individual products access the broad BlueCross Total PPO Network.
- The prefix for this plan is ZHP.
- Cards reflect the plan name and network.
- Out-of-network services received at a Medicare participating provider are reimbursable. A higher out-ofnetwork cost sharing will apply.
- Members have dental coverage as of Jan. 1, 2019.



Medicare Advantage

BlueCross SecureSM HMO Greenville County Network

- Individual products access the narrow Medicare Advantage HMO Greenville County Network.
- The prefix for this plan is ZOH.
- Cards reflect the plan name and network.
- Members may use the Greenville network or Richland network for benefits except in cases of emergency.
- There will be no reimbursement for services from providers who are out of the network or ineligible to receive Medicare payments.
- Members have dental coverage as of Jan. 1, 2019.

South Ca	rolina Blue	Cross Secure ^s ™	South Carolina	www.SCBluesMedAdvantage.com Members: 1-855-204-2744
Member Name SUBSCRIBER NAME Member ID ZOH012345678901	BlueCross Se Medicare Ad Greenville Co	vantage HMO	Members: Please see your Evidence of Coverage for covered services and benefits. Providers: Do not bill Medicare. Medicare limiting charges apply to non-participating providers. File claims with the local BlueCross and/or BlueShield	 Health Providers: 1-855-209-7267 Dental Providers: 1-800-222-7156 TTY Users: 711 Pharmacy Help Desk: 1-855-540-5951 Prior Authorization: 1-855-843-2325 Mental Health: 1-800-868-1032
Issuer: 80840 Part D/Plan Benefit: CMS-H7165-001	RxBIN RxPCN RxGRP	021692 CTRXMEDD BXM001A79	Plan where member received services.	BlueCross BlueShield of South Carolina P.O. Box 100191 Columbia, SC 29202-3191 An independent licensee of the Blue Cross and Blue Shield Association.
		dicareR Drug Coverage	A50	

Medicare Advantage

BlueCross SecureSM HMO Richland County Network

- Individual products access the narrow Medicare Advantage HMO Richland County Network.
- The prefix for this plan is ZOM.
- Cards reflect the plan name and network.
- Members may use the Richland network or Greenville network for benefits except in cases of emergency.
- There will be no reimbursement for services from providers who are out of the network or ineligible to receive Medicare payments.
- Members have dental coverage as of Jan. 1, 2019.

South Ca	rolina Blue	Cross Secure sm	South Carolina	www.SCBluesMedAdvantage.com
Member Name SUBSCRIBER NAME Member ID ZOM012345678901	BlueCross Se Medicare Adv Richland Cou	/antage HMO	Members: Please see your Evidence of Coverage fo covered services and benefits. Providers: Do not bill Medicse. Medicare limiting charges apply to non-participating providers. File claims with the local BlueCross and/or BlueShield	Members: 1-855-204-2744 — Health Providers: 1-855-209-7267 Dental Providers: 1-800-222-7156 ^{or} TTY Users: 711 Pharmacy Help Desk: 1-855-840-5951 Prior Authorization: 1-855-843-2325 Mental Health: 1-800-868-1032
lssuer: 80840 Part D/Plan Benefit: CMS-H7165-002	RxBIN RxPCN RxGRP	021692 CTRXMEDD BXM001A79	Plan where member received services.	BlueCross BlueShield of South Carolina P.O. Box 100191 Columbia, SC 29202-3191 An independent licensee of the Blue Cross and Blue Shield Association.
	Prescrip	edicareR	A54	

BlueChoice HealthPlan of South Carolina

Primary Choice Large Group

BlueChoice HMO Network

- Group products access the BlueChoice HMO Network.
- Members must select a primary care physician.
- Members need referrals to see specialists within the network.
- The prefix is ZCC.
- Cards reflect the plan name.
- Members do not have out-of-network benefits except in cases of an emergency.

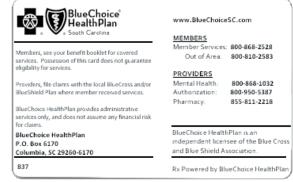
BlueChoice® HealthPlan	Choice		Members, see your benefit booklet for	MEMBERS Member Services	800-868-2528
UBSCRIBER'S FIRST NAME UBSCRIBER'S LAST NAME Vember ID ZCCooooooooo			covered services. Possession of this card does not guarantee eligibility for services. Providers, file all claims with the local BlueCross and/or BlueShield Plan where member received services.	Out of Area: <u>PROVIDERS</u> Mental Health: Authorization: Pharmacy:	800-810-2583 800-868-1032 800-950-5387 855-811-2218
LAN HMO LAN CODE 380.02 ×BIN 021684	Health Benefits		BlueChoice HealthPlan provides administrative services and does not assume any financial risk for claims.	Use HCA affiliates maximum benefit	
×GRP CHC		R 🗂	BlueChoice HealthPlan P.O. Box 6170 Columbia, SC 29260-6170	BlueChoice Healt independent licen and Blue Shield A	see of the Blue Cr
www.BlueChoiceSC.com			B39	Rx Powered by Bl	ueChoice HealthPl
BlueChoice HealthPlan	Primary Choice	BCBSSC EE	BlueChoice HealthPlan	www.BlueChoice	SC.com
SUBSCRIBER'S FIRST NAME	Primary Choice		Members, see your benefit booklet for covered services. Possession of this card	www.BlueChoice <u>MEMBERS</u> Member Services: Out of Area.	800-868-2528
SUBSCRIBER'S FIRST NAME SUBSCRIBER'S LAST NAME Wember ID	Primary Choice		Members, see your benefit booklet for covered services. Possession of this card does not guarantee eligibility for services. Providers, file claims with the local BlueCross and/or BlueShield Plan where member	MEMBERS Member Services:	800-868-2528
South Carolina South Carolina SUBSCRIBER'S FIRST NAME SUBSCRIBER'S LAST NAME Member ID ZCC000000000 CAN CODE 380.02 KBIN 021684	Primary Choice		Members, see your benefit booklet for covered services. Possession of this card does not guarantee eligibility for services. Providers, file claims with the local BlueCross and/or BlueShield Plan where member received services. BlueChoice HealthPlan provides administrative services only, and does not	MEMBERS Member Services: Out of Area: PROVIDERS Mental Health: Authorization: Pharmacy: BlueChoice HealthPlai	800-868-2528 800-810-2583 800-868-1032 800-950-5387 855-811-2218 nand BlueCross
SUBSCRIBER'S FIRST NAME SUBSCRIBER'S LAST NAME Member ID ZCC000000000 PLAN PLAN CODE	Choice		Members, see your benefit booklet for covered services. Possession of this card does not guarantee eligibility for services. Providers, file claims with the local BlueCross and/or BlueShield Plan where member received services. BlueChoice HealthPlan provides	MEMBERS Member Services: Out of Area: <u>PROVIDERS</u> Mental Health: Authorization: Pharmacy.	800-868-2528 800-868-2583 800-868-1032 800-950-5387 855-811-2218 nand BlueCross arolina are of the Blue Cross an n.

Advantage Plus Large Group

Advantage Network

- Group products access the broad Advantage Network.
- The alpha prefix is ZCL.
- Cards reflect the plan name and network.
- The suitcase on the lower right front of the card indicates the network members access when out of state.

W (<i>§</i> /	BlueChoice [®] HealthPlan _{South Carolina}	Advantage Plus
SUBSCRIBER' SUBSCRIBER' Member ID ZCL000000000		Advantage Network
PLAN PLAN CODE RxBIN RxGRP	PPO 380.04 021684 CHC	Health Benefits
www.BlueChoi	ceSC.com	R _x PPO



CarolinaADVANTAGE[™] and CarolinaADVANTAGE[™] with Dental Small Group

Advantage Network

- Group products access the broad Advantage Network.
- The alpha prefix is ZCL.
- Cards reflect the plan name and network.
- The suitcase on the lower right front of the card indicates the network members access when out of state.

BlueChoice [®] HealthPlan	Carolina	Blue Choice Blue Choice	www.BlueChoiceSC.com
SUBSCRIBER'S FIRST NAME SUBSCRIBER'S LAST NAME Member ID	Advantage Network	Members, see your benefit booklet for covered services. Passession of this cand does not guarantee eligibility for services. Providers, file claims with the local BlueCross	Member Services: 800-868-2528 Out of Area: 800-810-2583 PROVIDERS Mental Health: 800-868-1032
ZCL00000000 LAN PPO LAN CODE 380.04 XBIN 021684	Health Benefits	and/or BlueShield Plan where member received services. BlueChoice HealthPlan P.O. Box 6170	Authonization: 800-950-5387 Pharmacy: 855-811-2218
XGRP CHC		Columbia, SC 29260-6170	BlueChoice HealthPlan is an independent licensee of the Blue Cros and Blue Shield Association.
www.BlueChoiceSC.com	R _x PPO	B45	Rx Powered by BlueChoice HealthPla
BlueChoice BlueChoice HealthPlan	Carolina	BlueChoice [®] HealthPlan South Carolina	www.BlueChoiceSC.com
UBSCRIBER'S FIRST NAME	Advantage Network	Members, see your benefit booklet for cavered services. Possession of this card does not guarantee eligibility for services.	www.BlueChoiceSC.com <u>MEMBERS</u> Member Services: 800-868-2528 Out of Area: 800-810-2583
SUBSCRIBER'S FIRST NAME SUBSCRIBER'S LAST NAME Aember ID	Advantage Network	Members, see your benefit booklet for covered services, Possession of this card does not guarantee eligibility for services. Providers, file all claims with the local BlueCross and/or BlueShield Plan where member received services. Evile medical claims to:	MEMBERS Member Services: 800-868-2528
SUBSCRIBER'S FIRST NAME SUBSCRIBER'S FIRST NAME Jember ID CLoooooooooooooooooooooooooooooooooooo	Advantage Network	South Carolina Members, see your benefit booklet for covered services, Poscession of this card does not guarantee eligibility for services. Providers, file all claims with the local BlueCross and/or BlueShield Plan where member received services. File medical claims to: BlueChoice HealthPlan P.0. Box 6170 Columbia, SC 28260-6170	MEMBERS Member Services: 800-868-2528 Out of Area: 800-810-2583 PROVIDERS Mental Health: 800-868-1032
SUBSCRIBER'S FIRST NAME SUBSCRIBER'S FIRST NAME Vember ID ZCLoooooooooooooooooooooooooooooooooooo		Members, see your benefit booklet for cavered services. Possession of this card does not guarantee eligibility for services. Providers, file all claims with the local BlueChoiss and/or BlueShield Plan where member received services. <u>File medical claims to:</u> BlueChoice HealthPlan P.O. Box 6170	MEMBERS Member Services: 800-868-2528 Out of Area: 800-810-2583 PROVIDERS Montal Health: Mental Health: 800-868-1032 Pharmacy: 855-831-2218 Authorization: 800-950-5387

BusinessADVANTAGE[™] Small Group

Advantage Network

- Group products access the broad Advantage Network.
- The alpha prefix is ZCL.
- Cards reflect the plan name and network.
- The suitcase on the lower right front of the card indicates the network members access when out of state.



My Choice Individual and My Choice Individual HDHP

BlueChoice Network

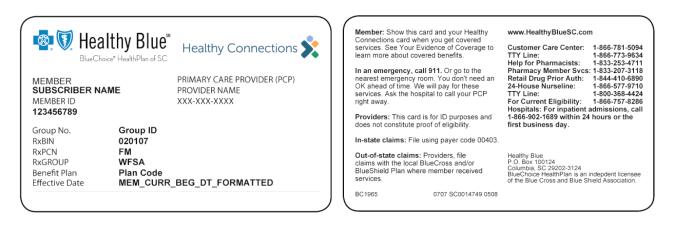
- Individual products access the broad BlueChoice Network.
- The prefix is ZCL.
- Cards reflect the plan name.
- The suitcase on the lower right front of the card indicates the network members access when out of state.



Healthy Blue[™]: BlueChoice HealthPlan of SC

BlueChoice HealthPlan Medicaid Network

- Individual products access the broad BlueChoice HealthPlan Medicaid Network. •
- Members are required to also carry their state-issued Healthy Connections ID cards (also pictured here). •
- The prefix is ZCD. •
- These ID cards also feature the Healthy Connections logo. •





DOB 12/12/2012 Medicaid Member Number:

1234567890

THIS CARD DOES NOT GUARANTEE ELIGIBILITY

Call 1 486-289-0709 for coverage questions or visit provider scattrin por

Atlentico Member

Carry this card with you at all times and present it each time you receive a medical service from your doctor, pharmacy, dentisit, etc. Carry time cano winn you at all times and persons a react time pro-sector a medical provideotta, teaminicy, dentisis, etc. It is agained the aw to all someone etek use your card. Violators will be prosecuted Call 1 480-546-5462 of you have questions about Member Services Call 1 480-546-5462 doi: you have questions about Member Services

To report possible fraud or abune call 1-888-864-3324

Affordable Care Act (ACA) Individual Plans

BlueCross: Blue Essentials[™]

BlueEssentials Network

- Only individual products access the BlueEssentials Network.
- The prefixes are ZCF and ZCU.
- Cards reflect the network: BlueEssentials Network Exclusive Provider Organization (EPO).
- Members do not have out-of-network or out-of-state benefits, except in the event of an emergency.
 However, services from providers in contiguous counties (bordering counties outside of South Carolina) that are contracted and participate in the BlueEssentials Network are considered in network.

Member Name SUBSCRIBER NA Member ID XXX123614046		Blue Essentials ^{5M} Network Exclusive Provider Organization	hours Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient admissions. Authorization required for KRIL MRA, CT and PET procedures: 'Buy and Bit' specialty drugs require precertification for benefit payment consideration. Rile claims with the local BlueCross and/or BlueShield Plan where member received services. Benefits are only	855-404-6752 24/7 Pharmacy Support: 855-823-0387 Mental Headth & Substance Use Precertificatio 800-868-1032 Provider Resources Provider Resources 800-868-2510 Medical Authorization:
RxBIN RxGRP PLAN CODE	021684 BXGI 380		Plan where member received services, Benefits are only available in network. Members have limited out-of-area benefits, which are only available when they receive services for an emergency medical condition.	855-995-1682 Pharmacy Holp Desk. 855-811-2218 Buy and Bill Drugs - Precertification: 877-440-0089 BlueCross BlueSheld of South Carolina PO. Rox 100300 Columbia: 5C 29202
www.SouthCaroli	naBlues.com	Services Only PPO		and BlueShield Association.
www.SouthCaroli	naBlues.com	Services Only	X14	and BlueShield Association.
	naBlues.com South Ca	rolina	X14 Example: South Carolina Members: Report all emergency admissions within 24 hours	www.SouthCarolinaBlues.com Member Resources Member Service Center 855-404-6752 24/7 Pharmacy Support:
	South Ca ME		Note South Carolina	www.SouthCarolinaBlues.com Member Resources Member Service Center 855-404-4752

Reedy Network

- Can only use the Prisma Health Upstate Network
- Cards reflect the plan name and network.
- Members **do not** have **out-of-network** or **out-of-state benefits**, except in the event of an emergency.

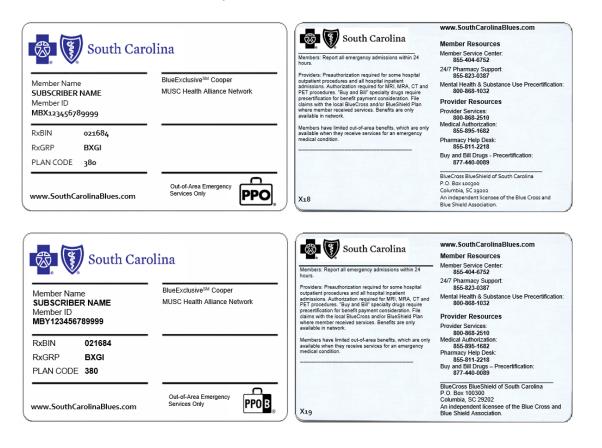
IMPORTANT: A BlueCross BlueShield of South Carolina Upstate Blue Network Provider Agreement is required to service these members. These members are not part of the historical and broader BlueCross Individual Health Insurance Exchange Preferred Provider Network. This product is separate from the other Affordable Care Act network products.

r			www.SouthCarolinaBlues.com
South Carolina		South Carolina	Member Resources
		Members: Report all emergency admissions within 24 hours.	855-404-6752
	BlueExclusive SM Reedy	Providers: Preauthorization required for some hospital outpatient procedures and all hospital inpatient	24/7 Pharmacy Support: 855-823-0387
Member Name SUBSCRIBER NAME	PRISMA Health Upstate Network	admissions. Authorization required for MRI, MRA, CT and PET procedures. "Buy and Bill" specialty drugs require	Mental Health & Substance Use Precertification: 800-868-1032
Member ID		precertification for benefit payment consideration. File claims with the local BlueCross and/or BlueShield Plan	Provider Resources
RBX123456789999		where member received services. Benefits are only available in network.	Provider Services: 800-868-2510
RxBIN 021684		Members have limited out-of-area benefits, which are only available when they receive services for an emergency	Medical Authorization: 855-895-1682
RxGRP BXGI		medical condition.	Pharmacy Help Desk: 855-811-2218
PLAN CODE 380			Buy and Bill Drugs - Precertification: 877-440-0089
			BlueCross BlueShield of South Carolina
	Out-of-Area Emergency Services Only		P.O. Box 100300 Columbia, SC 29202
	Services Only	X16	An independent licensee of the Blue Cross and
www.SouthCarolinaBlues.com	,		Blue Shield Association.
	lina	South Carolina	
www.SouthCarolinaBlues.com	olina	South Carolina	www.SouthCarolinaBlues.com Member Resources Member Service Center:
	lina	Nembers: Report all emergency admissions within 24	www.SouthCarolinaBlues.com Member Resources Member Service Center: 855-404-6752 24/7 Pharmacy Support:
South Carc	Dlina	Members: Report all emergency admissions within 24 hours. Providers: Preauthorization required for some hospital outpatient disposition insterial autoatient disposition insterial	www.SouthCarolinaBlues.com Member Resources Member Service Center: 865-404-6752 24/7 Pharmacy Support: 855-82-0387
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Cooper Network

- Can only use the MUSC Health Alliance Network
- Cards reflect the plan name and network.
- Members do not have out-of-network or out-of-state benefits, except in the event of an emergency.

IMPORTANT: A BlueCross BlueShield of South Carolina Lowcountry Blue Network Provider Agreement is required to service these members. These members are not part of the historical and broader BlueCross Individual Health Insurance Exchange Preferred Provider Network. This product is separate from the other Affordable Care Act network products.



BlueChoice HealthPlan: Blue Option[™]

Blue Option Network

- Only individual products access the Blue Option Network.
- The prefix is ZCJ.
- Cards reflect the plan name and network.
- Members do not have out-of-network or out-of-state benefits, except in the event of an emergency.
 However, services from providers in contiguous counties (bordering counties outside of South Carolina) that are contracted and participate in the Blue Option network are considered in network.



